

22. – 25. May 2018, Sao Paulo, Expo Centre Norte

Dear Sir or Madam,

The Hospitalar starts in May and you as an exhibitor are planning your trip?

At Messe-Reisen Falk we are the official travel organizer for the international german trade fair participations. Your benefits from this are:



attractive flight offers at special conditions



selected trade fair hotels from our portfolio



comprehensive support and handling for all required visa



organisation of local services like transfer, tour guidance, procurement of foreign currencies or leasing of meeting rooms



me as your personal contact, directly in the department of the specific trade fair project

My advice:

In order to ensure that your journey is not only successful, but also highly enjoyable, make sure to book one of our selected trade fair hotels - e.g. the 3½ -star Wyndham Garden Convention Nortel, single room incl. breakfast from € 168,-- !

You can call me at the following number: [0049-2102-7451-29](tel:0049-2102-7451-29) or send me an E-Mail to: s.nobis@messe-reisen.de.

Best greetings from Ratingen, we look forward to your call!

Sarah Nobis

Project Manager Trade Fairs / Business Travel

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I have selected these exhibition hotels for you:



Wyndham Garden Convention Nortel***

About 1 km from the exhibition grounds

The Wyndham Garden Convention Nortel is a well kept 3½ star ex. Aparthotel within walking distance of the Expo Center Nortel. A **free shuttle to the expo** is included. The Hotel also offers **free early check-ins**, just in case you arrive in Sao Paulo in the early morning and simply want to unwind after your transatlantic flight.

Its rooms are spacious and designed in brown and crème colors. All rooms feature extra thick glass windows to keep the noise outside and include the usual - bath, flat screen, desk, etc..

Hotel facilities include an Italian restaurant, a rooftop pool, a gym, 24-hours desk and multiple conference rooms. Free Wi-Fi.

Single room incl. breakfast **from € 168,00**



Hotel Holiday Inn Parque Anhembi ****

About 2 km from the exhibition grounds

The Holiday Inn is our second trade-fair hotel, located near Parque Anhembi and Expo Center Norte of Sao Paulo. All rooms have internet access and cable TV. The hotels free transfer service provides an easy access to the Expo Center Norte.

Single room incl. Breakfast **from € 121,00**



Are you looking for something different or your favorite hotel is not on this list?
 If you'd like alternatives or have similar complaints, call me at 0049-2102/745129
 or send me an E-Mail to s.nobis@messe-reisen.de
 We book all available hotels in Sao Paulo at our daily updated rates.

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Flights to Sao Paulo

As of December 2017

For your flight to Sao Paulo I found the following fares for you:

Flights with	Economy Class	Premium-Eco	Business Class
Lufthansa directly from Frankfurt	From 1.724 €	From 3.227 €	From 4.460 €
Alitalia via Rome	From 784 €	-	From 3.280 €
TAP Portugal via Lisbon	From 984 €	-	From 3.262 €
LATAM directly from Frankfurt	From 884 €	-	From 4.199 €
Iberia via Madrid	From 816 €	-	From 3.498 €

All prices are subject price changes due to ever changing taxes and fees. Rates are based on flights from / to Germany. On request, I will gladly offer you our daily individual current best prices. This way you always get the best offer.



Visa

German nationals can travel to / from Brazil visa-free to Brazil and stay there for up to 90 days during a six-month period.

More information about Brazil regarding safety or health can be found [here](#).

In order to simplify your inquiry, please fill in the enclosed form. You will then receive your specific offer from me as soon as possible.

We are looking forward to hearing from you and send best greetings from Ratingen!

Sarah Nobis | Project Manager

Telefon: +49 (0) 2102 | 7451 - 29

Email: s.nobis@messe-reisen.de

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Booking, payment and cancellation conditions

Please submit your written booking request via the attached registration form or contact the project manager in charged directly via e-mail. At the moment of booking full or partial payments will be due that depend on the booking conditions of our suppliers or vendors. Short term bookings, visa or insurance services as well as single flight bookings might require immediate and complete payments. Flight or train tickets usually require to be covered immediately in full extent as well. Accommodation services require a 25% prepayment of the total revenue to be expected.

The specific terms like deposits and payment policies regarding your individual booking will be stated in your booking confirmation.

You will receive your travel documents after your complete payment. Prior to your departure we require the full extent of the booking to be paid. The credit cards Air Plus, Mastercard and Visa are accepted as means of payment. For payment with credit cards we have to charge a disagio fee of 1,5 % + VAT.

All information provided is correct as of December 2017. In case of possible changes on the side of the service providers, we reserve the right to make changes to the price and services provided at any time prior to travel, even at short notice. Our prices, dependent on the hotel, are based on Euros, US Dollars and Roubles. We reserve the right to make price changes in the event of exchange rate fluctuations.

The dispatch of documents is carried out exclusively at the risk of the customer. If, in the event of short term bookings, confirmations and issuing of visas, dispatch via courier proves necessary, the costs and the risks of timely delivery are carried by the customer. We are not liable for any errors or omissions on the part of the courier or postal service.

You can cancel or change your booking at any time. Rebookings are carried out where possible and are subject to a charge of € 100,- up to 30 days before the start of travel. Furthermore, the corresponding conditions and fees of the scheduled airlines also apply in the event of cancellation or rebooking. With a range of special tariffs, the ticket is issued and charged at the time of booking in order to guarantee the reservation and the corresponding price.

The cancellation of flight bookings are subject to the respective cancellation fee plus the respective service fee and VAT.

In the event of the cancellation of hotel bookings we charge:

Wyndham Garden Convention	Up to 30 days before arrival € 50	UP to 16 days before arrival 75%	from 15 days before arrival 100%
Holiday Inn Parque Anhembi	Up to 30 days before arrival € 50	UP to 16 days before arrival 75%	from 15 days before arrival 100%

- In the event of a failure to travel without prior cancellation, i.e. an earlier return, a reimbursement is generally only possible following consultation with the service providers.

Special booking-and cancellation conditions in some of the hotels (more information together with our booking confirmation!)

Travel contract condition

We operate exclusively according to our travel conditions, compiled on the basis of the recommendations of the German Association of Travel Agents, which can be sent on request.

Your booking order is binding for us and is forwarded immediately. Please note that even in the event of a cancellation before a booking confirmation has been issued our cancellation fees apply in full.

We recommend the completion of a **travel cancellation expenses insurance**. We are also happy to provide you with information on further insurance such as luggage, travel accident and travel health insurance. If rooms are not available as booked and confirmed due to measures or decisions taken by government bodies, we will undertake to provide our customers with the best possible alternative accommodation.

Our booking, payment and cancellation conditions remain valid even if the event is cancelled on political or economic grounds, due to natural or other catastrophes or other reasons, or participation is not recommended.

Liability

We operate on behalf of the travel participant in respect of all services solely as a broker for the individual service providers, hotels, carriers and airline companies, against whom all performance and compensation claims are to be asserted. In particular, we are not liable for damages incurred by persons and their property resulting from accidents, delays, losses and other irregularities. Participation in day trips is at one's own risk. We are not liable for adverse effects on the trip as a result of force majeure (e.g. war, disturbances, strike, epidemics) flight cancellations or rerouting. Eventual additional costs are carried by the travel participant. Eventual complaints are to be reported to the service provider immediately, together with the company MESSE-REISEN FALK GmbH.

Certificate of Insurance for travel costs

In accordance with Section 651k of the German Civil Code (BGB), the tour operator is obliged to issue travellers with a Certificate of Insurance in order to safeguard customer finances. With package holidays, our customers receive a Certificate of Insurance together with the invoice.

Messe-Reisen Falk GmbH
Kaiserswerther Str. 87
40878 Ratingen

Tel.: 02102 - 7451 19
Fax: 02102 - 41762
www.messe-reisen.de

Place of jurisdiction Duesseldorf